

Technical Service Scientist

BioLegend develops world-class, cutting-edge antibodies and reagents for biomedical research, manufactured in our state-of-the-art facility in San Diego, CA. Our product areas include cell immunophenotyping, cytokines and chemokines, adhesion, cancer research, T-regulatory cells, stem cells, innate immunity, cell-cycle analysis, apoptosis, and modification-specific antibodies.

Job Summary

This position will be located at the San Diego, CA location and will fulfill the responsibilities of a technical service scientist with an immunology background, which includes responding to technical related customer and distributor emails and phone calls. Incumbent will contribute to technical writing of marketing literature and other materials, website content, and will participate in business development, marketing, and sales activities including attending tradeshows and generating new leads.

Essential Functions

- Provide technical information and troubleshooting help for customers via telephone and emails. Utilize scientific skills, provide product related education to the customers.
- Maintain careful and diligent documentation of any and all of technical issues in an ISO compliant manner. Identify potentially new products or product lines and attending scientific meetings and trade/vendor shows.

Qualifications

Minimum Education (or substitute experience) required: Ph.D with 1+ year of post doctoral experience.

Minimum Experience required: Must have experience with Multi-color (at least 6 colors or more) Flow Cytometry, Western Blotting, Immunofluorescence, Immunohistochemistry, ELISA, and multiplex assays. Must have an strong background in immunology and have experience with research tools, including website databases and instrumentation.

Skills Required: Must have problem solving, analytical, and quantitative skills and able to work independently and effectively in a team environment. Must have high level technical expertise, good communication skills, and software skills in MS Office Suite (Word, Excel, Powerpoint), as well as Flow cytometry software.

Job Location: San Diego, CA

***INTERESTED CANDIDATES MUST APPLY AT WWW.BIOLEGEND.COM ***

Contact: Shelley Barts, Sr. HR Generalist: sbarts@biolegend.com